

**Smooth Seated
Knee Scooter R270
Operating Manual**

ATTENTION

Before using this Mobility Device read this manual. If you are unable to understand, contact your equipment provider for technical support before attempting to use this product.



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FORWARD



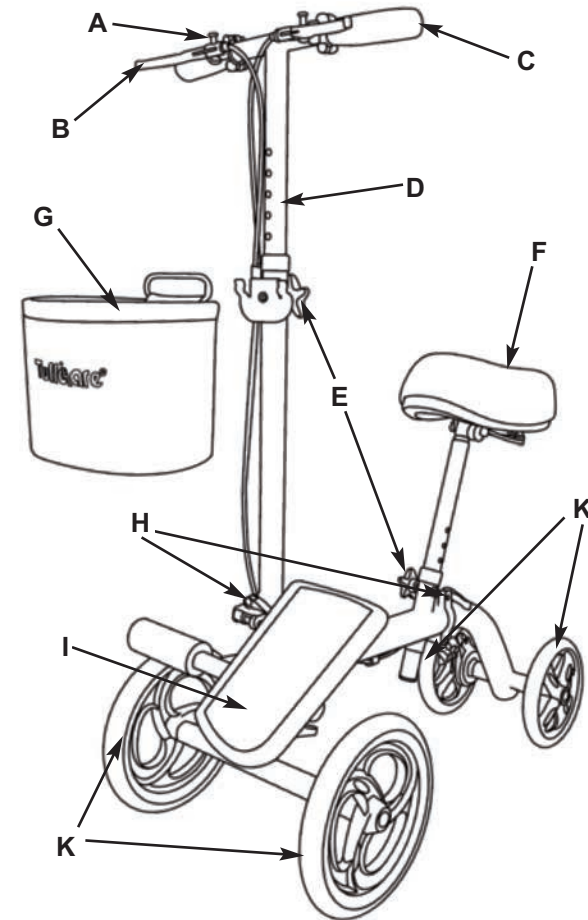
Congratulations on your purchase of a Tuffcare® Smooth knee scooter! Our seated knee scooter is designed especially for patients recovering from knee surgery, ankle surgery, a broken knee, a broken ankle, or a broken leg. While unable to walk, one can gain mobility while seated and propel self around a short distance without assistance. It's also great for building muscles during rehab recovery. Our scooters are more comfortable and stable than crutches and great for indoor and outdoor use.

SAFETY PRECAUTIONS

- ⚠ Do not operate your knee scooter until you have read and fully understood this manual.
- ⚠ Do not operate your knee scooter until its fully assembled and checked.
- ⚠ Do not leave your knee scooter unattended without locking its brakes.
- ⚠ Do not stop on a grade or ramp.
- ⚠ Do not store this product at extreme temperatures ($<0 \geq 40^{\circ}$).
- ⚠ Do not exceed weight limit of 300 lbs or serious injury could result
- ⚠ maximum weight capacity for basket is 5 lbs.
- ⚠ Watch out for: Uneven surfaces, cords, loose rugs, misc. toys or tools on the ground, spilled water or oily surfaces.
- ⚠ Do not perform adjustment to the knee scooter while it is in use.
- ⚠ Do not walk backwards before making sure no obstacles are behind you.
- ⚠ Do not make sharp turns.
- ⚠ Do not turn or reverse on an incline.(maximum 10% incline)
- ⚠ All wheels must be in contact with the floor at all times during use. This will ensure the knee scooter is properly balanced.
- ⚠ Do not lean over your knee scooter for any reason. Check before use that the product is stable, rigid and that all rivets and screws are fastened.

PRODUCT DIAGRAM

SMOOTH SEATED KNEE WALKER R270



- | | |
|----------------------|-------------------------|
| A. Brake Lock | B. Brake Handle |
| C. Handgrip | D. Steering Shaft |
| E. Pentagram Knob | F. Seat Pad |
| G. Detachable Pouch | H. Steering Column Lock |
| I. Calf Pad | J. 8" Rear Wheels |
| K. 10" Caster Wheels | |

SPECIFICATIONS

Overall Height: 33 to 44 inches

Overall Length: 36 inches

Overall Width: 16.5 inches (Front), 10 inches (Rear)

Knee Pad Height: 23.5 to 31.5 inches

Folded Dimensions: 16.5 x 36 x 24 inches

Casters: 10 x 1.5 inches (Front), 8 x 1.25 inches (Rear)

Seat Size: 11 1/2 x 8 inches

Brake Handle: Dual brake with Parking Feature

Brake Type: Rear Drum Brake

Material: Cold Roll Steel

Product Weight: 25 lbs

Weight Capacity: 300 lbs

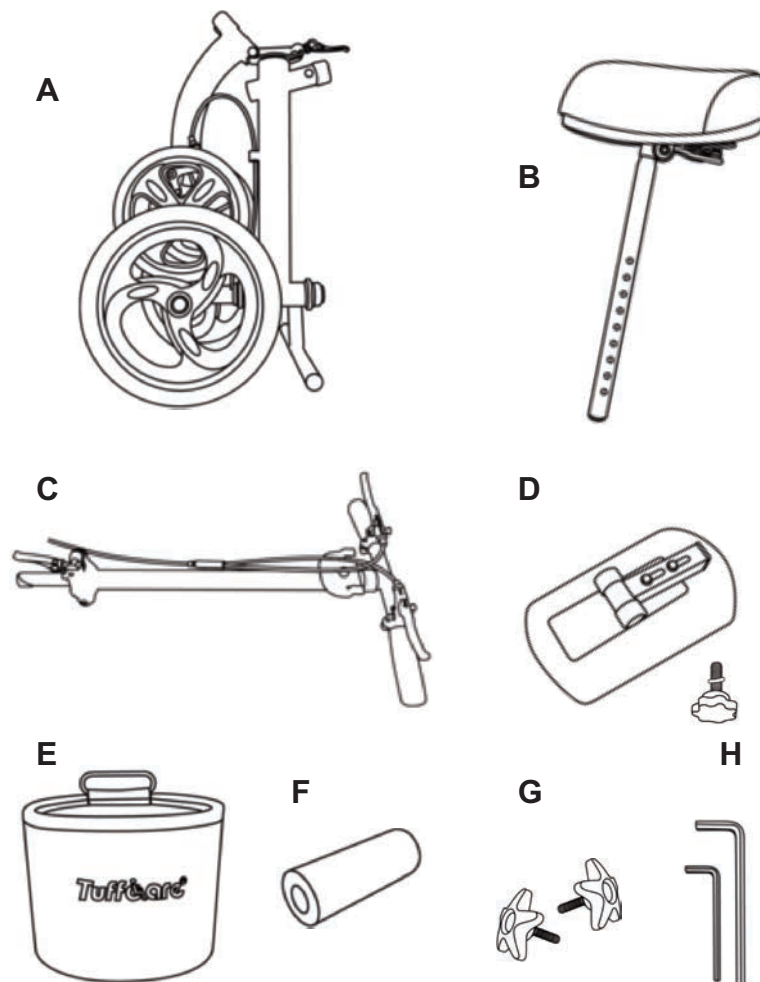
UNPACKING

⚠ Dispose of the removed packaging at your local recycling center. Discard the wrapper and box separately. Dispose of the end-of-life item at a clean point.

⚠ When cutting the zip ties, be cautious not to damage the braking wires.

⚠ Inspect for any damage and check for hardware listed on page 4 and 5 according to the device model.

MAIN COMPONENTS



A. Main Frame

B. Seat Pad

C. Steering Column

D. Calf Pad & Heptagon Knob

E. Detachable Pouch

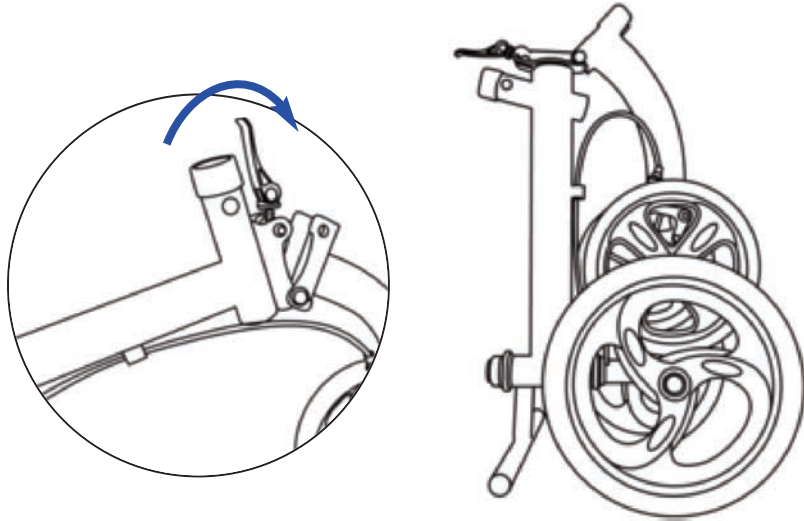
F. Footrest Pad

G. 2 Pentagram Knobs

H. Allen Wrench

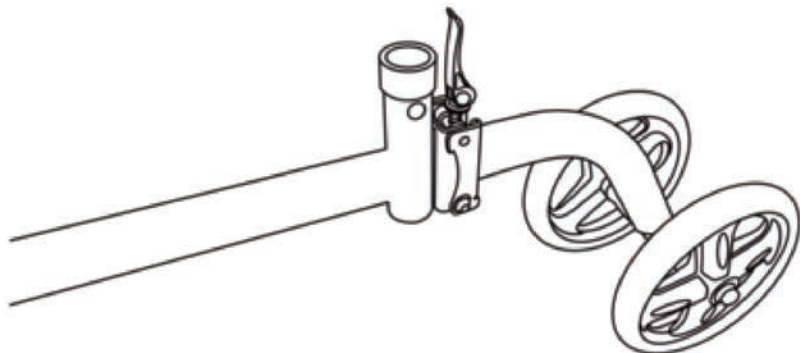
ASSEMBLY

LOCKING THE MAIN FRAME

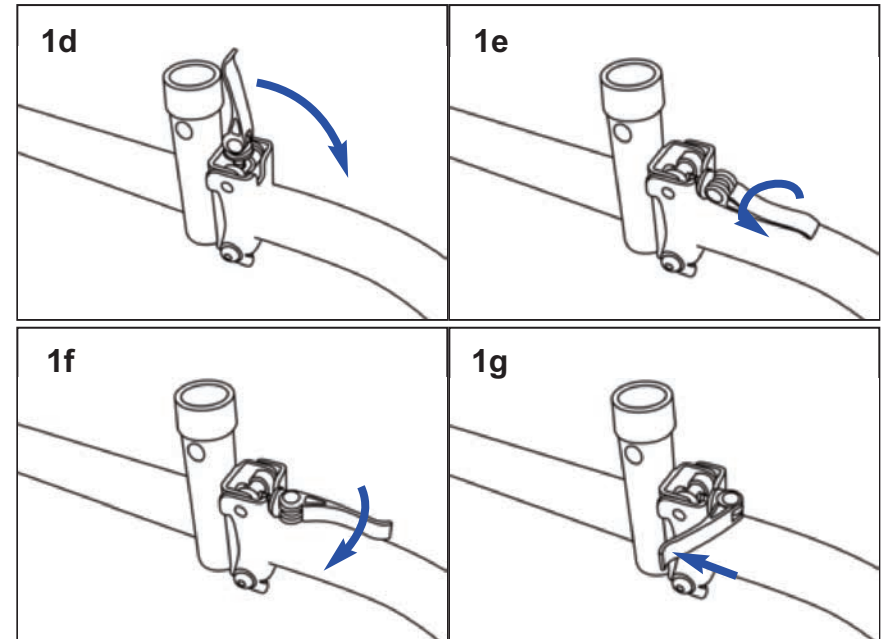


1a. Remove all packing materials and set the knee scooter standing along the rear wheels and the leg rest bar.

1b. Lift up the front frame in order to connect with the rear frame. Be cautious not to place your hand or any object between the two frame pieces.



1c. Fully extend the frame to straighten, pushing the end into the column lock until the hinge pin clicks in place.

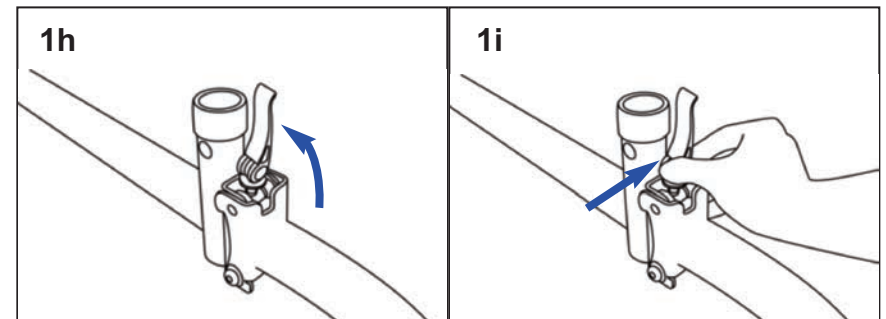


1d. Ensure the frame is fully extended and the locking pin is locked into place.

1e. Slide the frame lever onto the slot in the other direction to the back side of the frame.

1f. Rotate the frame lever so it is pointing sideways.

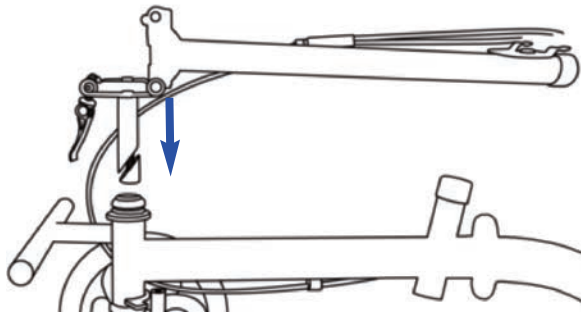
1g. Press the lever firmly down until it is locked in place. No rattling should occur at the locking mechanism at this time.



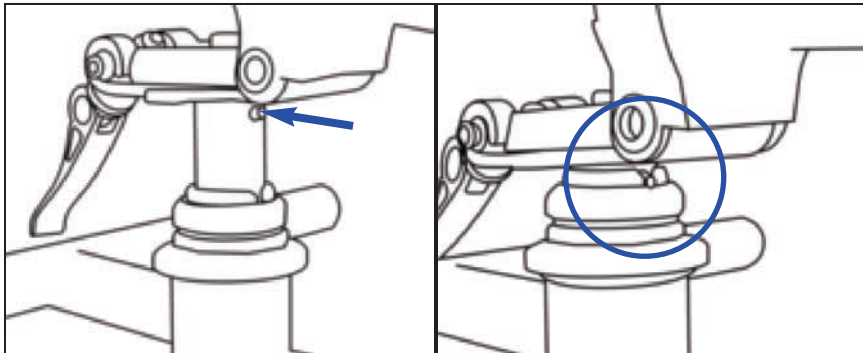
1h. To fold the frame, reverse the procedure in opposite order.

1i. Squeeze the frame lever and the side of back frame to disengage the frame locking pin.

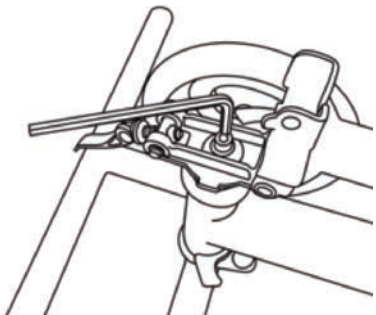
ASSEMBLING THE STEERING COLUMN



2a. Locate the front end of the mainframe and the handle of the scooter. Make sure the screw inside the column lock is loose and completely straight before inserting into front steering column.

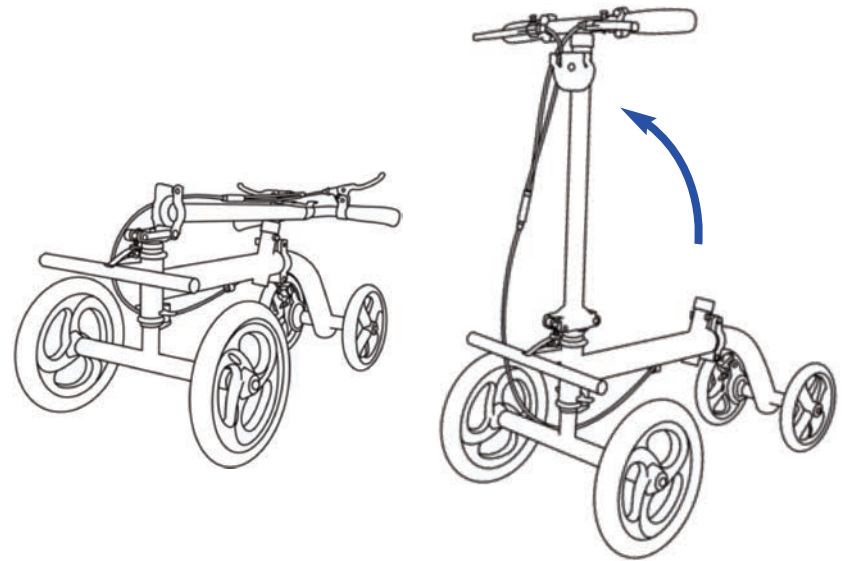


2b. Insert the shaft into the steering column. Make sure the back marking pin is lined up with the ridge pockets and that the ledge is pushed down all the way.

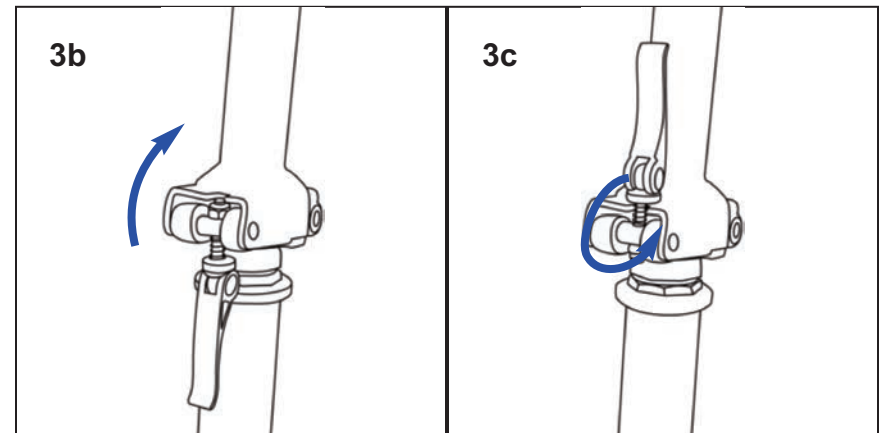


2c. Use the allen wrench from the toolkit and tighten the screw inside the lock by turning it clockwise.

LOCKING THE STEERING SHAFT

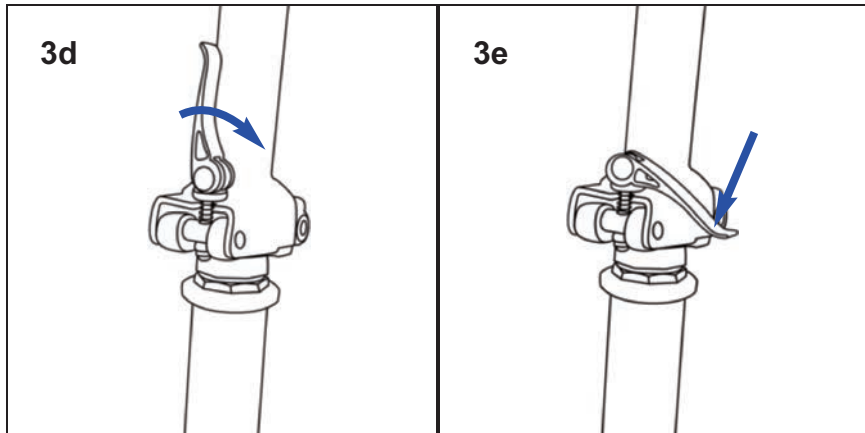


3a. Locate the front column lock and lift and straighten the steering shaft until the lock clicks in place.



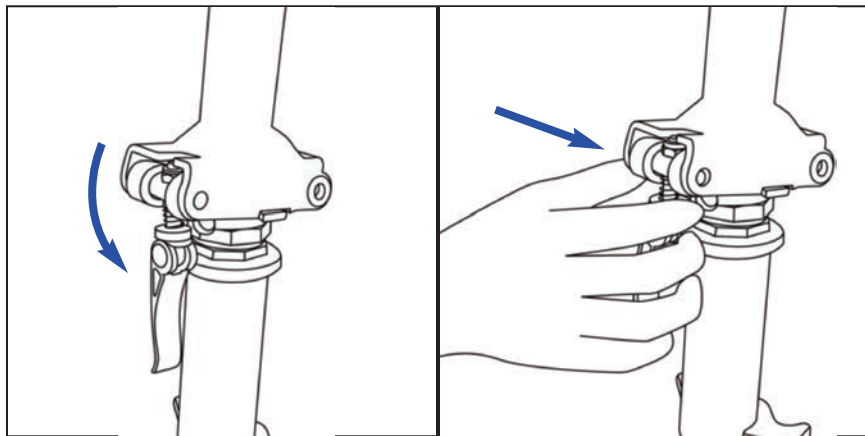
3b. Push the steering column upward until it is in a fully upright position.

3c. Rotate the steering column lever from bottom of the column to the top side.



3d. Pull the locking mechanism up so that the circular pad rests on top of the steering column folding hinge cutout.

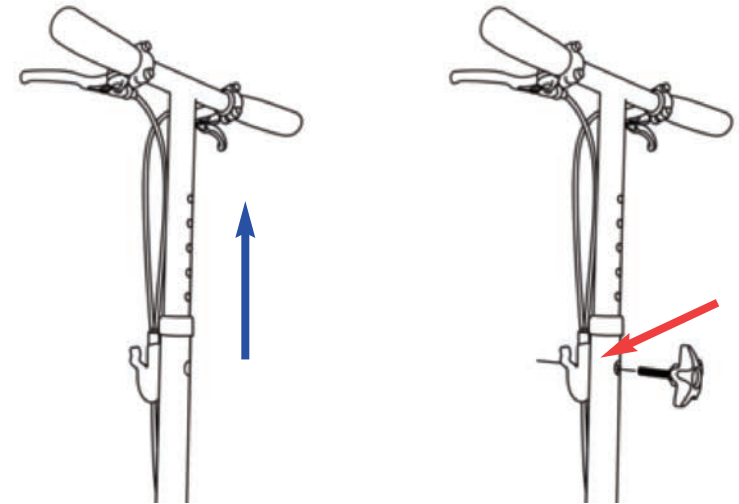
3e. Push the lever down so the end of the lever is pointing towards the ground to lock the steering column in the upright position.



3f. To fold the scooter, lift the column lock and pull the lock lever all the way out of the pocket.

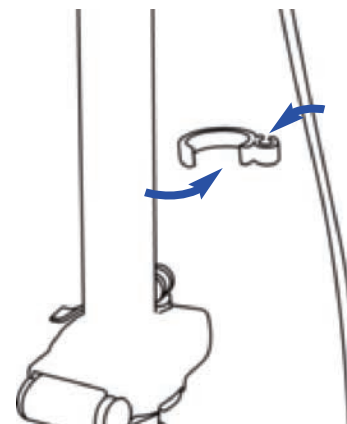
3g. Squeeze the lever outwards to release the hinge pin out away from the slot. Push the lock to the side to detach the front column lock and the steering shaft.

ATTACHING HANDLE HEIGHT ADJUSTMENT KNOB



4a. locate the handlebar on top of the steering column post.

4b. Pull up the handlebar and extend the steering shaft up or down to desired height. Align holes in tiller, then insert the pentagram knob screw through the steering tiller. Tighten pentagram knob by turning the knob clockwise to secure. Handlebars should be set at wrist level to keep your back straight.



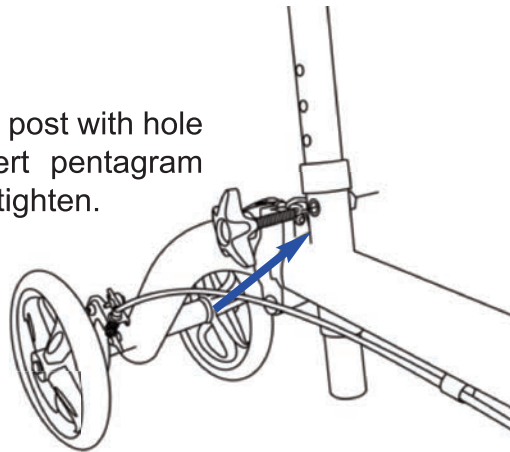
4c. Use the included wire clip to secure the loose brake cable.

ATTACHING THE SEAT POST TO THE MAINFRAME



5a. Insert the seat post into the mainframe of the knee walker, move post up or down to desired height

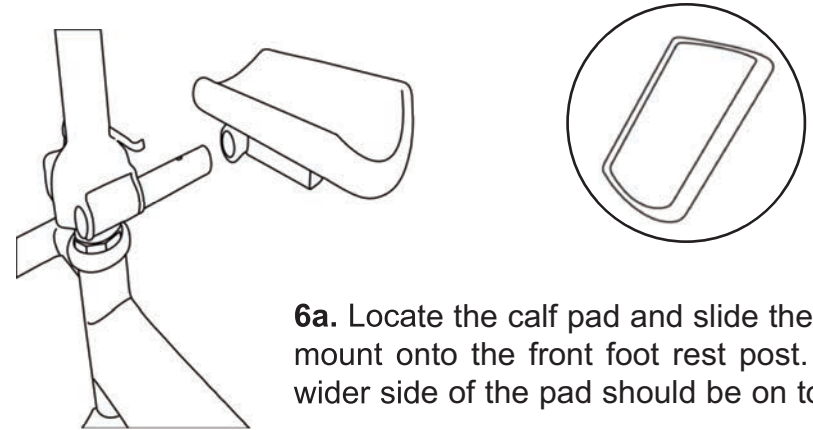
5b. Align hole in the seat post with hole on the mainframe, insert pentagram knob through holes and tighten.



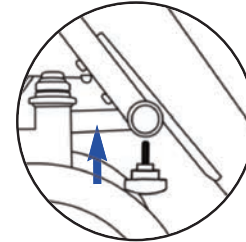
5c. Make sure the knob is screwed in tightly to ensure security of the seat pad in the scooter.



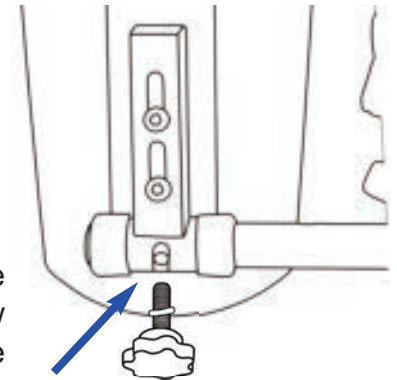
ATTACHING THE CALF PAD AND FOOT REST



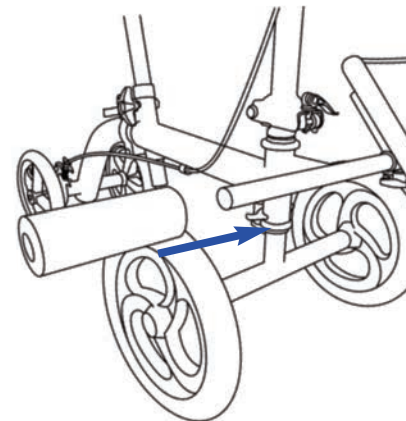
6a. Locate the calf pad and slide the pad mount onto the front foot rest post. The wider side of the pad should be on top.



6b. Align the bottom hole of the calf pad mount with the screw hole on the foot rest. Insert the heptagon knob through the holes and secure in place.

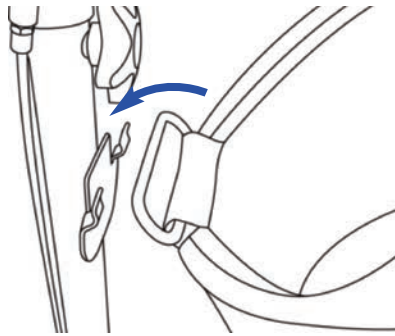


6c. Slide the footrest pad onto the other side of the footrest post. Use the footrest pad for rest when leg not paddling.

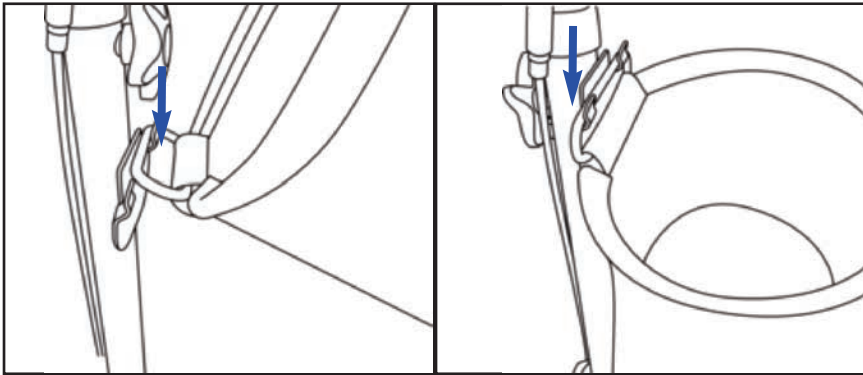


ATTACHING THE POUCH

5a. Locate the basket for the knee scooter from the package.



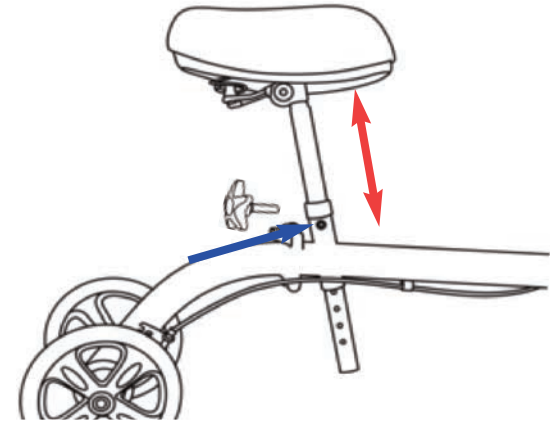
5b. Align the basket with the plate located on the front of the steering cast



5c. Push one side of the metal rod of the basket into the steering shaft plate. Push the other side of the rod to secure.

ADJUSTMENTS

SEAT HEIGHT ADJUSTMENT

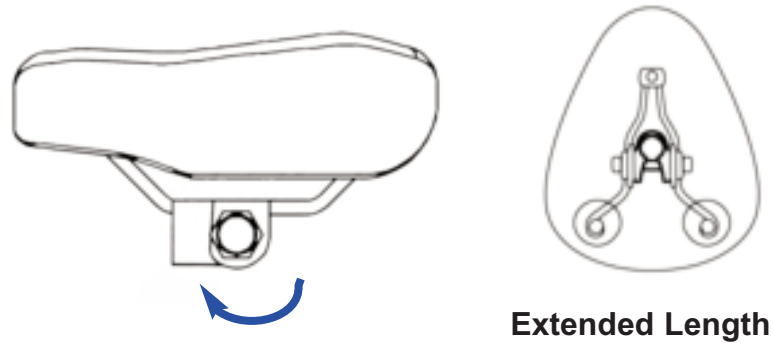
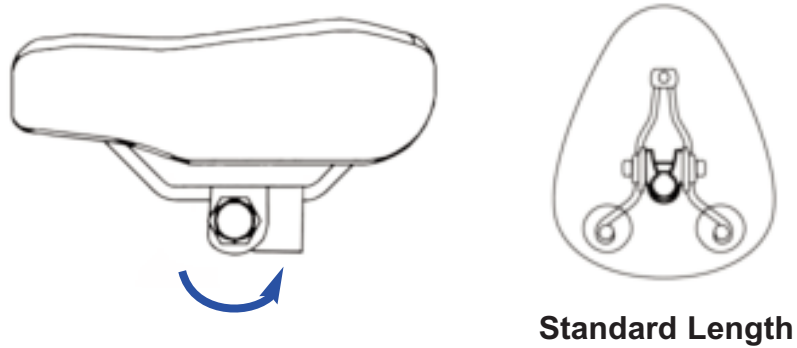


Turn the pentagram knob counter clockwise to remove, extend the platform post shaft up or down to desired height. Align holes in tiller, then insert the pentagram knob screw through the steering tiller. Tighten the pentagram knob by turning it clockwise to secure.



Always adjust the seat to the lowest comfortable position to propel with less effort. While seated the user should be able to maintain a bent knee on the good leg.

SEAT ANGLE AND DISTANCE ADJUSTMENT



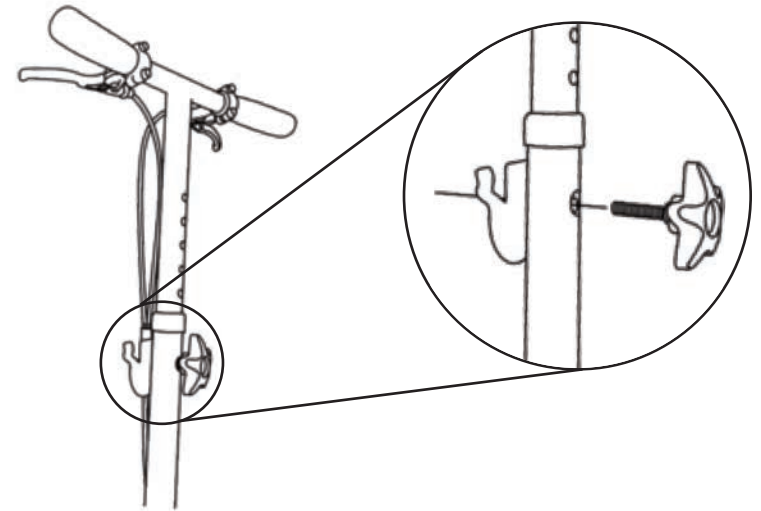
Seat Pad Angle Adjustment

To adjust the angle of the seating, use the included 13mm open end wrench. First loosen the 2 black nuts under the seat on both sides; position seat to desired angle and re-tighten.

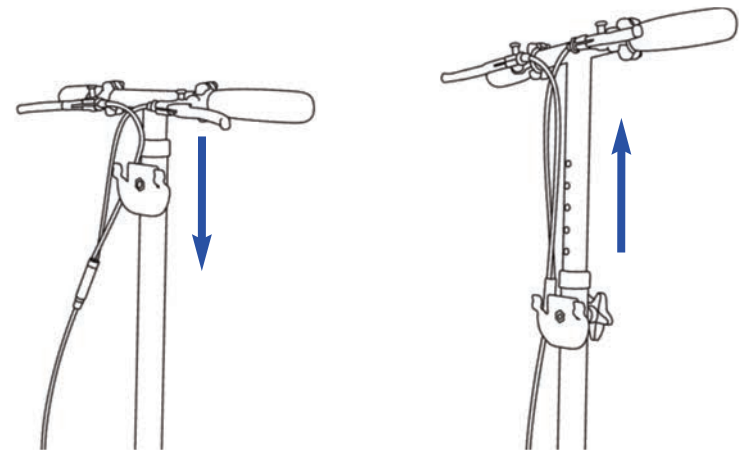
Seat Pad Extension Adjustment

The seat can be extended 2" back for taller users. First, loosen the black nut under the seat to remove the seat from the seat mounting post. Flip the post mount receptacle toward the front of the seat. Then, re-insert the seat onto the mounting post and tighten.

ADJUSTING THE HEIGHT OF THE HANDLE

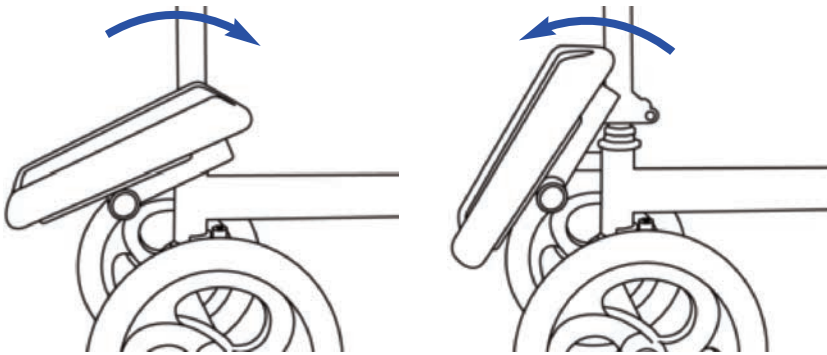


Locate the pentagram knob connecting the handle to the steering shaft and remove it from the steering shaft.

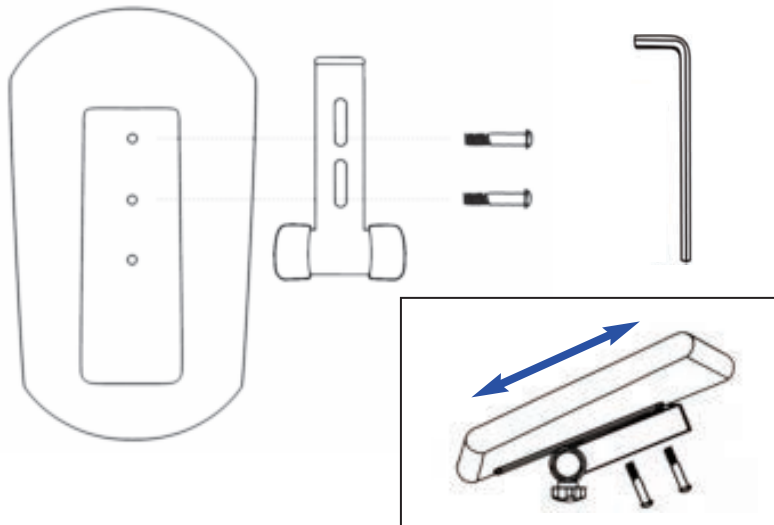


The handle of the knee scooter has multiple holes for height adjustment. Adjust the handle of the scooter to the preferred height by pushing it down pulling it out and secure with the pentagram knob.

ADJUSTING THE CALF PAD

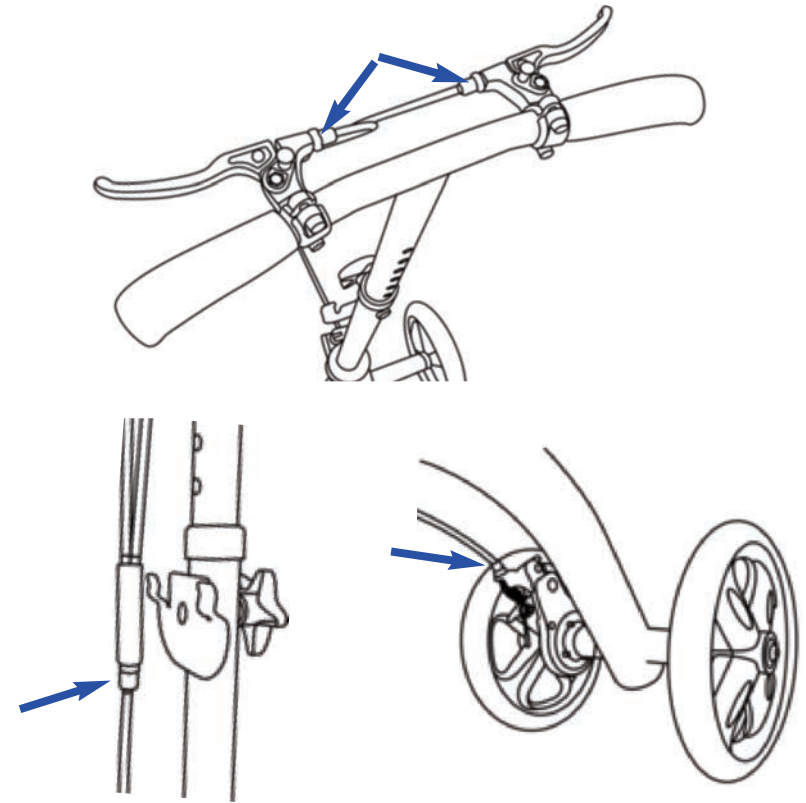


To adjust the angle of the calf leg rest, loosen the heptagon knob found below the pad mount. Adjust to the user's desired level and tighten the heptagon knob to secure position.



To adjust the extension of the calf leg rest, locate the two screws below the calf pad. Loosen the screws with the allen hex key. Taking off the screw is not necessary for adjustment. Adjust within 1 inch from the normal to extended position. Tighten the screws once finished with adjustments.

BRAKE TENSION ADJUSTMENT



The tightness can be adjusted with the nuts at either end of the brake cable. When adjusting the brake from the brake handle, both sides of the handles should be adjusted to the same tension because they operate the same drum pad.

Turning the screw clockwise will loosen the brake and turning the screw counter clockwise will tighten it. The pressure of the brake mechanism on the brake wheel should be enough so that when the hand lever is in the fully squeezed position, the brake wheel does not turn but is not too tight.

OPERATION

1. Before mounting the knee scooter, ensure the hand brakes are fully engaged, to prevent it from rolling. Find support with your hands holding on to the handle bars and stand with your uninjured leg, carefully move the injured leg across the seating pad and proceed sitting down.

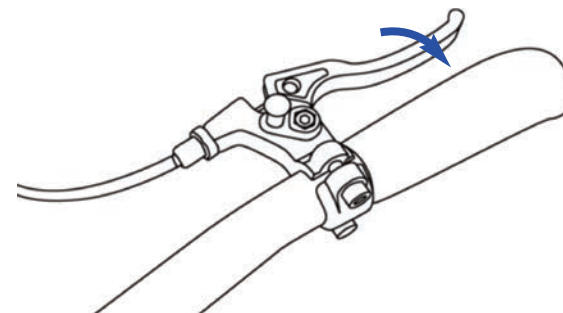
2. Your hips should be even, and your uninjured foot placed with ease on the calf pad. The handlebars should be adjusted at a comfortable distance in front of your body, normally about waist height. You should not be hunched over the unit but in your normal, upright posture. Any issue regarding adjustment can be found at the **Adjustment** section of this manual.

3. Once balanced, disengage the hand brakes and use your good leg to propel yourself (much like a child's scooter). Go slowly to start and progress up to a normal walking speed. Use your best judgement and be cautious on inclines and uneven sidewalks.

4. Slow down when navigating tight corners or turning. When turning on the same side as your propeling leg, it is common to hit the rear wheel if not careful. Slow down and extend a wider stride movement until the turn is made. When performing a U-turn in a narrow space, always slow down and be aware of your surrounding. Follow the three point turn technique (forward, back, forward) same function as a normal scooter or driving a car.

5. To dismount the knee walker. Bring the knee walker to an even surface and ensure the hand brakes are fully engaged to prevent it from rolling. With your hand holding on to a support, stand up on the good leg and carefully swing your injured leg over the seating pad.

USING THE BRAKES

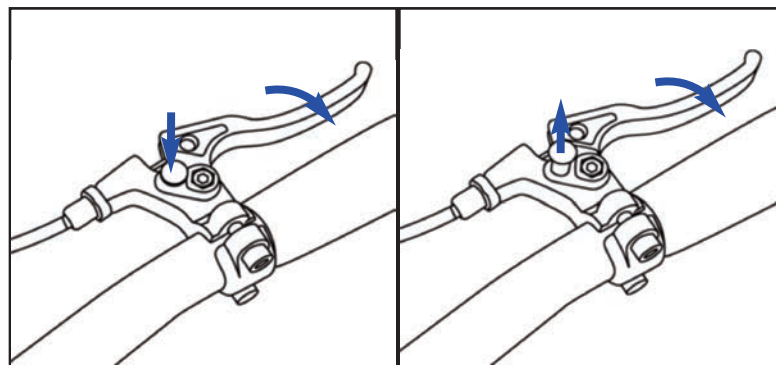


Brake Operation

The brake is engaged by holding down the braking lever on the handlebar. The braking wheel must be in contact with the floor and the brake works best when weight is applied on the knee scooter.

USING THE BRAKE LOCKS

Smooth Knee Scooter comes equipped with a brake lock or parking brake located between the lever and handle bar.



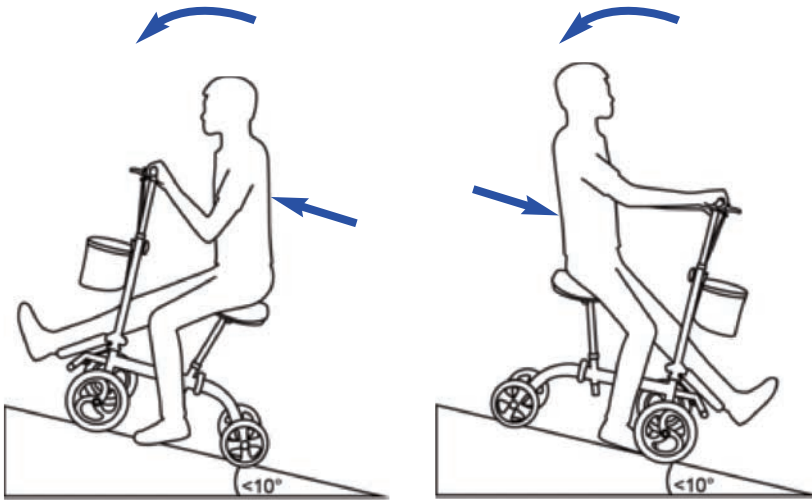
Setting the locking brake: squeeze the brake lever and press down the button to engage parking.

Releasing the brake: squeeze the brake lever and the lock button will release on its own.

OPERATING THE SCOOTER ON SLOPES

⚠ WARNING

Do not use the scooter on slopes steeper than 10°



When ascending a small incline, lean forwards and push yourself up with your good foot. This should be completed using short, quick steps. Make sure to use the scooter brake in between each push to stop the scooter from rolling back.

When descending a small incline, lean backwards and hold the scooter brake as you slowly roll down. Use short and quick steps as you descend.

MAINTENANCE

DETECTING WEAR AND DAMAGE

With routine use, nuts and bolts on the steering column, knee platform, can become loose. To ensure safe continuous operation of the Smooth knee scooter, it is important to inspect the product EVERY MONTH for loose nuts and bolts and re-tighten as appropriate.

CHECK BRAKE FOR FUNCTIONING

Always test the brakes EVERY MONTH by both walking and squeezing the brakes and by stopping, pushing down on the brakes to a locked position, and then trying to push the knee scooter. If the brakes do not lock the wheels, the brakes need to be adjusted. If adjustment does not tighten the brakes, DO NOT use the knee scooter.

LUBRICATING THE SCOOTER

A light grease lubricant may be applied to the ball bearing and swivel of the casters every three months.

CLEANING THE SCOOTER

Use soapy water and a soft cloth to clean the surface of the scooter. Wipe off any moisture after cleaning. Using abrasive clothes or other products can cause grates. Make sure that the wheels are free of hair, lint, and other debris.

PERFORMING REGULAR MAINTENANCE

Regular maintenance of the scooter and accessories is required to ensure proper operation. The casters and axle bolts are also require check-ups for proper tightness.

LIMITED WARRANTY

The warranty below has been drafted to comply with Federal Law applicable to products manufactured after July 4, 1975. This warranty is extended only to the original purchaser/consumer (or dealer non-consumer who does not buy for resale).

Tuffcare® warrants that it's Smooth Series knee scooters will be free from defective workmanship and materials for one year following the date of original manufacture with the following exceptions: All welds are warranted for the life of the scooter. Tires on the scooters are warranted for 6 month. The warranty period commences on the original manufacture date. If within such warranty period any such product proven to Tuffcare® satisfaction to be defective, such product will be repaired or replaced at Tuffcare® option.

Tuffcare® sole obligation and your exclusive remedy under this warranty shall be limited to such repair and/or replacement. This warranty does not include any labor charges incurred in replacement parts installation. Freight charges to the factory are at the expense of the consumer or seller. Return freight charges will be prepaid by Tuffcare®. For warranty service, please contact the authorized dealer from whom you purchased your Tuffcare® products. In the event that you do not receive satisfactory warranty service, please write directly to: Tuffcare®: 4977 La Palma Ave, Anaheim, California, 92807. DO NOT RETURN PRODUCTS WITHOUT PRIOR AUTHORIZATION.

LIMITATIONS AND EXCLUSIONS: The foregoing warranty shall not apply to products subjected to negligence, abuse, misuse, improper operation, improper maintenance, improper storage or damages beyond Tuffcare® control. The evaluation will be solely determined by Tuffcare®. The warranty shall not apply to problems arising from normal wear, or failure to follow instructions, or if parts are not manufactured by Tuffcare®, or do not comply with original equipment specifications that are added to Tuffcare® product.

THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND SHALL NOT EXTEND BEYOND THE DURATION OF THE EXPRESS WARRANTY PROVIDED HEREIN. TUFFCARE® SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES WHATSOEVER.

This warranty gives you specific rights and you may also have other legal rights which vary from state to state. Some states do not allow the exclusion or limitations of incidental or consequential damage, or limitation on how long an implied warranty

Keep For Your Records

Name of dealer where you purchased:

Dealer's phone number where you purchased

Serial number (if applicable):

Please keep this information for your records to help us in assisting you if you need a part replaced.

Thank you.

West Coast Distribution

East Coast Distribution

Tel 800-367-6160

Tel 800-548-6596